2010/11 Performance - Marine Services

Filtered by Service: Tor Bay Harbour Authority Using Default Comparisons Settings

Key to Performance Status:

Performance Indicators:
No Data

Well Below Target
On Target

Above Target
Well Above Target

Key to change on same period in previous year:

↑ Improved Performance
▼ Worse Performance

★ Unchanged

Key to +/- Column:

Lower figures are better

OFF Direction cannot be determined

	+/-	Actual 09/10	Target 10/11	Actual 10/11	Status 10/11	Change on 09/10	Notes
TDAMS01 Harbour estate lettings occupancy	+	96%	100.00%	95.80%	On Target	Ψ	
TDAMS04 Navigation Lights availability	+	100%	100.00%	99.35%	On Target	Ψ	
TDAMS07 Brixham Harbour Fish Tolls	+	£471,248.00	£485,000.00	£556,620.29	Well Above Target	^	
TDAMS08 Harbour Users Survey	+	86.2%	86%	82%	On Target	Ψ	
To monitor and support staff through induction and appraisal reviews	+	79%	100%	100%	On Target	^	(2010 - 2011) 22 RADAR appraisals completed out of a possible 22 by the end of February 2011. (KM)
Help provide appropriate sea and flood defences	+	Yes	Yes	Yes	On Target	\leftrightarrow	
T a T t l a	TDAMS04 Navigation Lights Evailability TDAMS07 Brixham Harbour Fish Tolls TDAMS08 Harbour Users Survey To monitor and support staff hrough induction and Experies a reviews Help provide appropriate sea	### Provide appropriate sea ##################################	### Provide appropriate sea ### Provide Rettings occupancy FDAMS04 Navigation Lights	TDAMS04 Navigation Lights + 100% 100.00%	TDAMS04 Navigation Lights 100% 100.00% 99.35% 100.00%	TDAMS04 Navigation Lights 100% 100.00% 99.35% On Target	ettings occupancy DAMS04 Navigation Lights + 100% 100.00% 99.35% On Target

Higher figures are better

Code	Title	+/-	Actual 09/10	Target 10/11	Actual 10/11	Status 10/11	Change on 09/10	Notes
HARB04	To assist in the collection of spatial mapping data	+	Yes	Yes		On Target	↔	
HARB08	To Produce and Review a Risk Register for the Business Unit	+	Yes	Yes	Yes	On Target	↔	
HARB11	Reduce the number of reportable accidents including (RIDDOR)	-	8	8	3	Well Above Target	↑	(Quarter 4) The number of reportable accidents i.e. those reported to the Council's Health & Safety Officer (KM)
HARB13	Renew the bilateral agreement with the UK Hydrographic Office	+	Yes	Yes	Yes	On Target	↔	
HARB16	To Provide Visitor Moorings	+	Yes	Yes	Yes	On Target	\leftrightarrow	
HARB21	Test and Review a Business Continuity Plan for the Business Unit	+	No	Yes	No	Below Target	\leftrightarrow	
HARB23	To Reduce Staff Absence	-	2.0%	2.50%	2.42%	On Target	Ψ	(August) The average year to date = 1.91% (KM)
HARB25	To keep exisiting businesses and attract new activities	+	Yes	Yes	Yes	On Target	\leftrightarrow	
HARB26	% Variation on Budgeted Income	+	n/a	0.00%	5.10%	Above Target		(Quarter 4) As per the Harbour Committee's final budget monitoring report and not the final outturn figure (KM)
HARB27	% Variation on Budgeted Expenditure	-	n/a	0.00%	-1.20%	Above Target		(Quarter 4) As per the Harbour Committee's final budget monitoring report and not the final outturn figure (KM)